

**PATIENT PARTICIPATION GROUP
TUESDAY 6 MARCH 2018 FROM 1830**

Notes of the Meeting

In attendance:

Clive Green	Chair
Tony Wright	Deputy Chair
Kate Sanders	
Margaret Hand	
Mark Wolfe	
Ruth Hunter	
Ruth Maplin	
Linda Walters	
Melissa Lawson	IT and Compliance Manager
Don McGeorge	Practice Manager/Secretary

1. Welcomes and Apologies for Absence.

Chair

The Chair opened the meeting at 1830. Apologies had been received from:

Glenys Bower- Macer
Carol Beavis
Mark Underwood

Mark Wolfe was welcomed to his first meeting, and explained that he had an extensive background within BT, and long involvement and experience of committee work at all levels, including as Chair.

Resignations had been received from Paula Tippler and Stephanie Franks.

2. Notes of the Previous Meeting held on 16 January 2018 and matters arising not already covered on this agenda:

- a. The notes of the previous meeting were accepted as an accurate record of that event.
- b. **Visiting Other PPGs:** Linda Walters reported that she had now made contact with 6 other PPGs and was aiming to visit some of them – all had been very keen to open discussions and share ideas and some seemed to have many worthwhile initiatives on the go already. She undertook to continue this approach and would report back again at the next meeting, with some proposals for the future.
- c. **Prescriptions/Pharmacies:** Clive had, as a part of the PPG Chairs meeting, heard various notes of negative feedback in relation to the SLCCG decision to withdraw the repeat prescription management from

community pharmacies. This developed a discussion in relation to the rights and wrongs of this approach, which will be fed back to another meeting Clive was attending on Friday 9 March. It was understood that Healthwatch were also raising issues as well. More to follow in due course.

3. Website Contributions and Newsletter

Chair/TW

Tony tabled a statistical breakdown of website activity over the months that it had been running, which showed a steady increase in activity although, in relative terms, the activity was small. He had however reviewed the “look” of the site, and it was agreed that News and Events would now be swapped with the Home page to give a more attractive and useful presence.

The Newsletter was being well supported by various members of the Group and the Practice, and various articles and items were agreed going forward – including “A Day in the Life of a Receptionist” in order to try and broaden the knowledge of the role with the patients. Readership/circulation remained static at around 90.

Some feedback over content had been received, and this had been fielded by Don as the content related to items developed by the NHS and World Breast Cancer, and had been taken verbatim from their publicity. However, it was agreed that some slightly sarcastic comments in relation to a well-known software company were unnecessary and would not be repeated.

There was a fairly wide ranging general discussion with regard to “inspiration” for articles and events, and various topics were discussed – help to combat obesity, walking groups, “good” news stories etc - although no concrete proposals made. It was agreed however that Linda’s feedback from her visits would be important in finally developing a strategy for the future, and all items would be considered at that time.

4. Healthwatch (Standing item)

DMcG

There had been no feedback received from Healthwatch over the past 2 months, although they were scheduled to carry out a “drop in” session at the surgery shortly.

5. Carers Awareness Training

ML

Melissa advised that the Practice would be undertaking Carers Awareness Training for the whole team on Tuesday 24 April from 1430. All members of the Group were offered the opportunity to attend and advised to let Melissa or Don know if they were available.

6. CCG Four into One

Chair

Clive reported that the 4 Lincolnshire CCGs were effectively merging into 1 operationally, with 1 Chief Executive etc - at which point Don read out a statement from Andy Rix, the SLCCG Chief Commissioning Officer. Don had sought input from him in advance of the meeting as this was not the first time that this issue had been

raised following Clive's attendance at meetings of patient related groups (Cluster of PPG Chairs) and made the point that, as a Practice he (and all other Practices) would logically be more aware of any plans to merge in this way in advance of any Public/Patient announcements!

Statement:

“There are discussions taking place regarding how the 4 CCGs can work together to be more efficient and effective. In essence, part of the discussion regards how the Executives do this - hence the “4 into 1” strap line.

I can state without reservation that there are no plans, or discussions, regarding the merger of any of the CCGs in Lincolnshire. We remain distinct organisations but will continue to work closely together. That obviously is particularly true of South and South West”

Don explained, as previously, that there is nothing new or exciting in this – it has always been in the plan for the CCGs and they are simply working further towards achieving this and have let the Patient group know!

7. Any Other Business?

a. Neurological Passport: Clive had also been apprised of this initiative at the PPIC meeting but, as this was another new one on the Practice, Don agreed that he would be more than happy to engage with it once the details were made known to him.

b. Allied Healthcare South Lincolnshire (AHSL): AHSL had made a presentation that Clive had attended and their new Operations Director, Kieran Harris, had explained some of the functions and areas that the Alliance (a Federation of 15 South Lincs Practices) would be engaging in for the future. Don said that many of these related to provision of services, and others to expansion of services to cover extended hours, weekends etc and were still under development.

c. New Ambulance Standards: Clive had received a copy of the revised Ambulance standard and this was discussed briefly.

d. New Maternity Unit: Clive advised that £2.5m had been invested in the redeveloped MU at Boston Pilgrim Hospital.

There being no further business to discuss the meeting closed at 1940.

THE NEXT MEETING IS TUESDAY 1 MAY 2018 FROM 1830